



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY
DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

**HUMAN RESOURCES MANAGEMENT AND OFFICE
MANAGEMENT**

SUBJECT: Human Resources Management 2 PAPER NO: 526/19/S02

DURATION: 3 Hours

MARCH/ APRIL 2025 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

1. Answer any five questions.
2. All question carry equal marks.

PAPER NO: 526/19/S02 – HUMAN RESOURCES MANAGEMENT 2

QUESTION 1

Explain any five characteristics of a good counsellor. (20 marks)

QUESTION 2

Discuss any five ways which managers can use to motivate employees. (20 marks)

QUESTION 3

Describe any five reasons for evaluating a training program in an organisation. (20 marks)

QUESTION 4

Explain any five reasons which make employees not to join Trade Unions. (20 marks)

QUESTION 5

Discuss any five advantages of using payroll systems. (20 marks)

QUESTION 6

Explain any five problems associated with performance management. (20 marks)

QUESTION 7

Explain any five benefits of training to the organisation. (20 marks)

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