



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
SCIENCE AND TECHNOLOGY DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

ENVIRONMENTAL HEALTH

SUBJECT: Social Psychology

PAPER NO: 605/15/S03

DURATION: 3 Hours

MARCH/APRIL 2021 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

Answer any five (5) questions.

This paper consists of 3 printed pages.

QUESTION 1

- a) Outline the meaning of the following terms:
- i) Norms (2 marks)
 - ii) Social psychology (2 marks)
 - iii) Family (2 marks)
 - iv) Personality (2 marks)
- b) Explain the causes of:
- i) Deviance (5 marks)
 - ii) Defense mechanism (5 marks)

QUESTION 2

The Conflict theory (Karl Max) 1818 – 1883 lays down relationships found in the society.

- a) Outline the main ideas in the conflict theory. (16 marks)
- b) Discuss how it affects the duties of an EHT. (4 marks)

QUESTION 3

Discuss the functions of the following institutions in society.

- a) Prison (5 marks)
- b) Hospital (5 marks)
- c) Churches (5 marks)
- d) State (5 marks)

QUESTION 4

- a) Discuss the effects of heredity and environmental factors on personality development. (10 marks)
- b) Describe the following terms used in defense mechanism.
- i) Displacement (5 marks)
 - ii) Regression (5 marks)

QUESTION 5

Deviance is not always harmful to the group / society. Guile Durkheim mainly advocates for positive functions of deviance in society. Describe the positive functions of deviance in a society. (20 marks)

QUESTION 6

Discuss the five (5) power base available to an EHT. (20 marks)

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