



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

RECORDS MANAGEMENT AND INFORMATION SCIENCE

MODULE: Information Literacy

PAPER NO: 551/23/M04

DURATION: 3 Hours

MAY/JUNE 2025 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

- 1. Answer four (4) questions of your choice.**
- 2. Do not write anything on the question paper.**
- 3. Each question carries (25 marks).**

QUESTION 1

Examine any five (5) characteristics of an information literate individual. (25marks)

QUESTION 2

With the use of examples explain three (3) sources of information. (25marks)

QUESTION 3

Articulate any five (5) factors that can contribute to the constraints of information retrieval. (25marks)

QUESTION 4

Critique any five (5) criterion for evaluating information services. (25marks)

QUESTION 5

Analyse the legal and ethical issues affecting the use of information. (25marks)

QUESTION 6

Differentiate between information literacy and digital literacy. (25marks)

.../dk



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