



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY
DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL CERTIFICATE

IN

BEAUTY THERAPY

MODULE: Safety, Health, Environment Quality Management PAPER NO: 400/22/M07

DURATION: 3 Hours

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

- 1. Choose and answer any five (5) questions.**
- 2. Each question carries 20 marks.**
- 3. Do not write anything on any part of the question paper.**

This paper consists of 3 printed pages.

QUESTION 1

- a) Identify the aim of First Aid. (4 marks)
- b) Clarify on the salon hygiene aspects observed by Beauty Therapist. (16 marks)

QUESTION 2

- a) Design an incident report form with all details expected. (10 marks)
- b) Describe ways in which diseases can spread in the spa environment. (10 marks)

QUESTION 3

- a) Establish action to be taken by Beauty Therapist in the event of fire outbreak in salon. (8 marks)
- b) Explain what risk assessment entails in a spa environment. (5 marks)
- c) Indicate the major causes of accidents in the salon. (7 marks)

QUESTION 4

- a) Illustrate hazard warning symbols which appear on packages and notices around the work place and their meanings. (10 marks)
- b) Outline five (5) ways in which the body defend itself against invading pathogens. (5 marks)
- c) Elaborate on the legal requirements of Electricity at Work Regulations (1989) (5 marks)

QUESTION 5

Examine methods of sterilization used in the Spa environment citing suitable implements for each method. (20 marks)

QUESTION 6

- a) Identify any five (5) pieces of legislation governing conditions of work in the Beauty industry. (10 marks)
- b) Briefly explain how Beauty Therapist deal with the following accidents in the Spa.
- i) Minor cuts
 - ii) Cosmetic in the eye
 - iii) Electric shock
- (10 marks)

QUESTION 7

Describe potential hazards that may occur in the salon and deduce precautionary measures taken to prevent them from becoming risk. (20 marks)

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