



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY
DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

LOGISTICS AND TRANSPORT MANAGEMENT

MODULE: Passenger and Freight Logistics

PAPER NO: 550/23/M11

DURATION: 3 Hours

REQUIREMENTS

Ruler, Blue pen, Calculator

INSTRUCTIONS TO CANDIDATE

- 1. Answer all questions from Section A.**
- 2. Answer any three (3) questions from Section B.**

Section A (Compulsory): 40 marks

QUESTION 1

The bus fire incident in Bulawayo 2019.

In July 2019, a tragic bus fire incident occurred in Bulawayo, Zimbabwe, highlighting the critical importance of passenger safety and security in the country's transport sector. According to reports from the Zimbabwe Republic Police (ZRP) and the traffic safety Council of Zimbabwe (TSCZ) which oversees road transport safety, a bus belonging to the city of Bulawayo's Fleet Caught fire while en-route from Bulawayo to Harare. The incident resulted in numerous fatalities and injuries among passengers.

- a) Analyse any five main factors contributing to the bus fire accident in Bulawayo in 2019. (20 marks)
- b) Evaluate any five (5) measures that can be implemented to enhance passenger safety and security in Zimbabwean transport following the Bulawayo bus fire incident. (20 marks)

Section B: 60 marks

Answer any three (3) questions from this section.

QUESTION 2

Detail any five (5) funding methods for infrastructural development. (20 marks)

QUESTION 3

Evaluate any five (5) benefits of multi-modal transport. (20 marks)

QUESTION 4

Critically examine five (5) factors to be considered when re-fuelling a truck for cross-border operation. (20 marks)

QUESTION 5

Discuss five (5) roles of freight forwarders in freight logistics. (20 marks)

QUESTION 6

Differentiate between passenger logistics and freight logistics. (20 marks)

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